Case Study H&S Consultancy



Spectra have many clients who have tendered and secured contracts with one of the big-six energy suppliers to provide green eco-friendly services such as installation of internal & external wall insulation, loft and roof insulation, replacement of boiler and heating systems and installation of solar heating systems.

The energy supplier ensures our clients undergo a strict vetting process to ensure they have a robust H&S Management system which they must submit along with site-specific risk assessments, method statements, insurances and competencies. Spectra's bespoke management system passes this vetting and, where necessary, we assist our clients in answering further enquiries that may arise during the qualification process.

For our clients to achieve approved status, they must undergo an audit conducted by a consultant engaged by the energy supplier. A strict criteria must be satisfied and failure to comply could ultimately result in rejection from the contract. Spectra have incorporated this particular criteria into their audits to provide a benchmark to our energy clients to inform them of their level of compliance before being assessed by the energy supplier.

Our consultant recently attended a boiler replacement job in a domestic property and met with the client's MD and both gas engineers. The audit was conducted within the property which indicated many non-compliances with the equipment used and documentation available.

There was damaged working at height equipment (stepladders) and a lack of mandatory training (Asbestos awareness, face fit training).

The resulting report highlighted many areas for improvement, which not only allowed our client the time to address these issues before the energy supplier's audit, but more importantly to comply with current H&S legislation to avoid potential fines or improvement notices.



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